

Safety guidelines for travel to Valkea Lodge during the Covid-19 pandemic

Updated 6.10.2020

We strive to ensure all our guests an enjoyable and relaxing holiday and our employees a safe working environment. As a minimum, we follow and execute the current safety guidelines of the Finnish Government. Our guidelines will be updated always when the Finnish Government update the rules and restriction guidelines.

Please do not come to our restaurant, accommodation or arranged activities if you have flulike symptoms related to the Covid-19 virus.

All our staff have been instructed to inform guests of safe procedures. If you suddenly would get Covid-19 related symptoms, please contact the reception by phone, do not go to the reception or restaurant personally. We will arrange a nurse to come to Valkea to take a Covid-19 test, and you and your party will be asked to stay in quarantine until you have received the negative test result. Food will be brought to your cabin. During this time, private outdoor activities with your own party is allowed.

As from November 23: nd 2020: if you arrive from a country with a high incidence of Covid-19 must have a certificate of a negative Covid-19 test taken less than 72 hours prior to arrival.

Valkea staff is instructed to stay home if they have any Covid-19 symptoms until they have received a negative test result

All our premises have hand disinfectant freely available and hand washing spaces for both staff and guests.

We have enhanced all cleaning and disinfecting in the common spaces.

AIRPORT TRANSFERS

- We ask our guests (and driver) to wear a facemask during the airport transfer.

ACCOMMODATION

- Accommodations, hallways and reception desk cleaning and disinfection has been enhanced, following the specific Covid-19 advice.
- Door codes instead of keys to the cabins are used. The keypad is disinfected between guest parties. Check in will always when possible happen without a visit in the reception, guests will be brought directly from the airport transfer car to the cabins.
- When visiting the reception, we ask guests to hold a safety distance of 1,5m in the reception. We also kindly ask guests to avoid any unnecessary visits to the reception.

RESTAURANT

- We follow current guidelines for guest limitations in restaurant spaces. In Valkea restaurant this is 30 persons / sitting (this 1/3 of the capacity). Meals will be arranged in two sittings if necessary. All parties / families will sit at their own table. We kindly ask guests to avoid any unnecessary visits to the restaurant.
- Hand disinfection is freely available
- Guests are required to wear a face mask (except when eating and drinking)
- Our staff follows strictly the guidelines for hand and coughing hygiene
- Kitchen staff use disposable gloves, that are changed between washing the dishes and preparing meals.
- We do not serve buffet meals.
- Tabletops and chairs hand leans are disinfected in-between the customers.
- Cash registers and keyboards are disinfected, and the staff are advised to use the touch screens with a personal pen if multiple persons are using the devices.

ACTIVITIES

- Outdoor activities are a relatively safe way to enjoy the Lappish nature, however we still advice our guests to hold a 1,5 meters distance.
- Hand disinfectant is also freely available during the outdoor activities
- All guest thermal clothes are either treated in high temperature (above 60°C) or given an adequate rest time.
- Activities takes part in smaller groups (max. 10 persons) to ensure safety distance
- Safety information will be held outdoors for outdoor activities.
- A balaclava will be provided for our guests for their whole stay, that can be used as a mask in outdoor winter conditions. Guests and staff will use hand disinfection before outdoor meals.

We are happy to answer any questions you have regarding the safety or hygiene.